**Understanding Let’s Get Working**

**Perspectives from staff**

Following qualitative research with groups of staff during the Autumn of 2021, following is the proposed content for the report for delivery during Q1 of 2022. As agreed, it is intended to focus on describing and analysing the LGW ‘model’, examining its characteristics, strengths and weaknesses in the context of employment support more broadly. The aim is to draw out features of the model which may help explain its observed outcomes, and which provide lessons for future delivery both locally and more widely. It will naturally also consider the impact of and learning from responses to the pandemic and changes in the labour market and economy.

Draft report contents

Summary

Introduction

1. The LGW Model(s)
2. Bringing people into the programme
3. Understanding needs and making plans
4. One to one work
5. Organised inputs: activities, training, OT
6. Other support: bursaries, referrals
7. Outcomes and destinations
8. Systems, staffing, administration and organisation
9. Learning and the future

Annex: fieldwork details and discussion guide

It is proposed to deliver the draft report by the end of January, with contents also being used to inform research with participants and stakeholders (see below).

**Perspectives from participants and stakeholders**

Following on from work with staff, the next stages of the evaluation are for similar qualitative research to be conducted with a sample of participants, and with stakeholders in the project (referral organisations, external delivery partners such as colleges etc). It is proposed that JB has discussions with each of the LGW partners during January 2022, with the aim of setting up on-line interviews to take place between February and April. For participants these will include some people identified through the six month follow up survey, to enable us to gain a longer term perspective on outcomes.

The research will take into account learning from the staff research, and would be expected to include:

Participants

* Understanding individual ‘journeys’: how people came to the project, first impressions, what they did, what happened as a result
* What issues they were dealing with, where employment fitted in
* How participation has affected people’s lives: work, job seeking, health, domestic circumstances, social contacts etc
* Comparisons with other support
* What was good, what could have been improved or added

Stakeholders

* Relationship with LGW – origins, nature, relationship to remit, goals
* Content and significance
* How the relationship has evolved
* Impact of covid
* Comparisons with other provision
* Learning and suggestions